

## Request

Sent: 14 May 2024 10:01

To: RNN FOI <foi@rnngroup.co.uk>

Subject: Freedom of Information request - Management of Corporate Estates and Maintenance

Dear Rotherham College,

I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach:

- How are facilities management services (hard FM, soft FM or TFM) handled across your estates?
- If any services are outsourced, which services and to which suppliers?
- What are the start dates and durations of these contracts, including the end date, and which services are included in each?
- What are the values of the contracts?
- Is there an extension clause in the contract(s) and if so, what is the duration of the extension?
- Has a decision been made yet on whether the contract(s) are being either extended or renewed?
- What is the job title of the senior officer (outside of procurement) responsible for the contract(s)?
- Do you utilise any outsourced helpdesk or FM integrator services? If so, with which supplier(s)?
- Which software solution(s) are used to manage your corporate property/assets including facilities management (CAFM)?

**Our Ref:** FOIA238

**Your Ref:** [REDACTED]

**Date:** 7<sup>th</sup> June 2024

Dear [REDACTED]

**FREEDOM OF INFORMATION REQUEST (FOI): Management of Corporate Estates and Maintenance**

Thank you for your request for information, which we received on 14<sup>th</sup> May 2024. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Any correspondence regarding this should be addressed to [FOI@rnngroup.ac.uk](mailto:FOI@rnngroup.ac.uk)

Please note that we will be providing a response on behalf of the RNN Group as a whole, rather than any individual college or organisation within the Group.

The RNN Group main centres of operations are located at the following sites:

Site Name	Address
Rotherham College	Eastwood Lane, Rotherham. S65 1EG
North Nottinghamshire College	Carlton Road, Worksop. S81 7HP
Dinnington Campus	SITE NO LONGER IN OPERATION*
Dearne Valley College	Wath upon Dearne, Swinton. S63 7EW
University Centre Rotherham	Doncaster Gate, Rotherham. S65 1DJ
RNN Training	Carlton Road, Worksop. S81 7HP
Idle Valley Rural Centre	North Road, Retford. DN22 8SG
Construction Centre Rotherham	Rawmarsh Road, Rotherham. S60 1RU
Skills Centre Shireoaks	SITE NO LONGER IN OPERATION*
National Fluid Power Centre	Carlton Road, Worksop. S81 7HP
Create Skills Ltd	SUBSIDIARY COMPANY CEASED TRADING*
Charnwood Training	SUBSIDIARY COMPANY CEASED TRADING*
Aston Recruitment & Training	NO LONGER OWNED BY THE RNN GROUP*
Rotherham Education Services	Eastwood Lane, Rotherham. S65 1EG
Retford Post 16 Centre	Old Hall Drive, Retford. DN22 7EA
Nottinghamshire Children & Family Partnership	PARTNERSHIP HAS CEASED*

\*Data from these sites have been re-located to other centres within the RNN Group, and if applicable, have formed part of the search for the information requested.



Below is the information you requested:

***How are facilities management services (hard FM, soft FM or TFM) handled across your estates?***

The FM & Estates services are managed and co-ordinated in house across the group sites.

***If any services are outsourced, which services and to which suppliers?***

Sub-contracted services for maintenance and compliance schedules are outsourced where appropriate. Exemption 43 (2) – commercial interests applied to supplier names.

***What are the start dates and durations of these contracts, including the end date, and which services are included in each?***

Due to the level of subcontractor engagement we have a variety of start dates and durations across the group portfolio.

***What are the values of the contracts?***

Exemption 43 (2) applied to values.

***Is there an extension clause in the contract(s) and if so, what is the duration of the extension?***

There are no standardised contract clause definitions.

***Has a decision been made yet on whether the contract(s) are being either extended or renewed?***

This would be specific to the contract type and business need moving forward.

***What is the job title of the senior officer (outside of procurement) responsible for the contract(s)?***

Head of Estates & Facilities and appropriate departmental manager.

***Do you utilise any outsourced helpdesk or FM integrator services? If so, with which supplier(s)?***

Exemption 43 (2) applied.

***Which software solution(s) are used to manage your corporate property/assets including facilities management (CAFM)?***

Exemption 43 (2) applied.

Please note, whilst you have exercised your right to information under FOI, the RNN Group may not release some data it has on record. For example, if it contains personal details of individuals or if other exemptions apply, as detailed within the FOI legislation. See the Information Commissioners Office (ICO) website for further details as to what this means to you and the request you have made:

<https://ico.org.uk/for-organisations/guide-to-freedom-of-information/what-is-the-foi-act/>

In keeping with the spirit and effect of the FOIA, and in keeping with the RNN Group's transparency agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you may now be published on the Group's website at [www.rnngroup.co.uk/IG](http://www.rnngroup.co.uk/IG) together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

Attached is Appendix A, giving contact details should you be unhappy with the service you have received from the RNN Group in regards to this FOI request.

If you have any queries about this letter then please do not hesitate to contact us.

Yours sincerely

The RNN Group Information Governance Team

Enc.

## Appendix A

If you are unhappy with the service you have received in relation to your request, you may make a complaint or appeal against our decision under chapter 36, part 1, section 17 (7) of the Freedom of Information Act or under chapter 12, part 6, section 165 of the Data Protection Act (Article 57(1)(f) and (2) and 77 of the General Data Protection Regulations), within 40 working days of the date of this letter.

A copy of our complaints process can be found on the RNN Group website by following the link below and selecting the Feedback and Complaints section:  
<https://www.rnngroup.co.uk/IG>

If you are not content with the outcome of the internal review of your complaint, the DPA gives you the right to apply directly to the Information Commissioner for a decision.

Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted the RNN Group's own complaints procedure.

The Information Commissioner can be contacted at:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF