

Request

Sent: 23 January 2025 08:56

To: RNN FOI foi@rnngroup.co.uk

Dear Sir/Madam

I would be grateful if you would provide details of your current contract covering reprographics/print arrangements under the Freedom of Information Act 2000 as follows

1. Number of MFDs (Multi-functional devices) & photocopiers at RNN College Group
2. Name of incumbent supplier
3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace)
4. Details of any extension options
5. What framework / Route to market used
6. Number of regular/desktop printers (in addition to above)
7. Is there a support contract on above, if yes please state start/end date
8. Do any of the Colleges have a Print Room
9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options
10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour
11. What Print software does RNN run
12. Your total annual spend on print
13. Who at RNN is responsible for this contract

Please acknowledge receipt of this request and I look forward to receiving your full response within 20 working days.

Below is the information you requested:

1. Number of MFDs (Multi-functional devices) & photocopiers at RNN College Group
86
2. Name of incumbent supplier
*** Exemption Applied (see below)**
3. Start/end date of contract (if expired, WHEN do you expect to revisit the marketplace)
Nov 2024
4. Details of any extension options
In negotiation
5. What framework / Route to market used
Crescent Purchasing Consortium
6. Number of regular/desktop printers (in addition to above)
7
7. Is there a support contract on above, if yes please state start/end date
Yes, ongoing during extension
8. Do any of the Colleges have a Print Room
No
9. If yes, name of supplier, number of devices and start/end date of contract, also details of any extension options
N/A
10. Total annual print/copy volumes including, if applicable your Print Room, for (a) mono (b) colour
01/01/2024-01/01/2025
a) Colour 1,873,257
b) Mono 1,567,785
11. What Print software does RNN run
Papercut
12. Your total annual spend on print
***Exemption Applied (see below)**
13. Who at RNN is responsible for this contract
Head of IT/Procurement

***The information has not been provided as the Group deems it to be exempt under Section 43 prejudice to commercial interests.**

The Group believes that this information could undermine the interests of suppliers.

Please note, whilst you have exercised your right to information under FOI, the RNN Group may not release some data it has on record. For example, if it contains personal details of individuals or if other exemptions apply, as detailed within the FOI legislation. See the Information Commissioners Office (ICO) website for further details as to what this means to you and the request you have made:

<https://ico.org.uk/for-organisations/guide-to-freedom-of-information/what-is-the-foi-act/>

In keeping with the spirit and effect of the FOIA, and in keeping with the RNN Group's transparency agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you may now be published on the Group's website at www.rnngroup.co.uk/IG together with any

related information that will provide a key to its wider context. Please note that this will not include your personal data.

Attached is Appendix A, giving contact details should you be unhappy with the service you have received from the RNN Group in regards to this FOI request.

If you have any queries about this letter then please do not hesitate to contact us.

Yours sincerely

The RNN Group Information Governance Team

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Appendix A

If you are unhappy with the service you have received in relation to your request, you may make a complaint or appeal against our decision under chapter 36, part 1, section 17 (7) of the Freedom of Information Act or under chapter 12, part 6, section 165 of the Data Protection Act (Article 57(1)(f) and (2) and 77 of the General Data Protection Regulations), within 40 working days of the date of this letter.

A copy of our complaints process can be found on the RNN Group website by following the link below and selecting the Feedback and Complaints section:
<https://www.rnngroup.co.uk/IG>

If you are not content with the outcome of the internal review of your complaint, the DPA gives you the right to apply directly to the Information Commissioner for a decision.

Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted the RNN Group's own complaints procedure.

The Information Commissioner can be contacted at:
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF